



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

CITY NEWS

AREA EAST EDITION

THE NEWSLETTER FOR THE RESIDENTS OF CAPE TOWN

April 2025 / ISSUE 71

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There's no
stopping
MyCiTi



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New and
improved
Beacon Valley
park



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Only food
vendors with
COA are okay

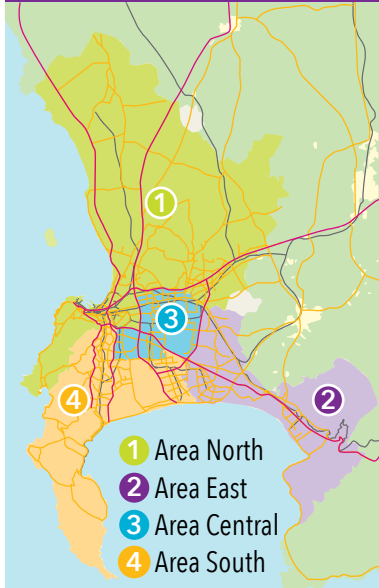


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Don't let
vandals steal
your light



AREA EAST



The home of effluent gold: Following an extensive upgrade, Zandvliet wastewater treatment plant and its top-quality treated effluent is set to play a vital part in the City's New Water Programme and help create a Cape Town that is water-secure. See page 3.

Cape Town officially the Mother of all cities

Thanks to *Time Out's* 2025 world city ranking, the world now knows what we've known all along: There is no place on earth like our beloved Mother City.



Cape Town's a cut above the rest, having taken the prestigious top spot on *Time Out's* Best City in the World 2025 ranking. The Mother City scored highly across the board for its beauty, overall happiness and top-notch food scene, offering visitors countless magical experiences.

More than 18 500 city dwellers

across the world responded to this year's survey, sharing their opinion on everything from nightlife and food to public transport, green spaces and friendliness. Additionally, a panel of more than 100 city experts drawn from *Time Out's* global network were asked to name their most exciting cities in the world right now. Finally, all the data –

spanning 44 different criteria – was combined to rank the world's top cities for 2025.

The Mother City outperformed cities such as Bangkok, New York, Melbourne and London, which are ranked second to fifth respectively.

* For the full list of the 50 best cities in the world, go to [timeout.com/bestcities](https://www.timeout.com/bestcities).

No-cost transfers pick up tempo

Kalkfontein residents are among the latest Council rental unit customers who now possess the title deeds to their homes as part of the City's unique no-cost transfer programme. The City funds the attorney transfer fees and insurance costs from the date of sale until the registration of the unit.

Qualify for a deed? Get it done.

If you or a family member have received a City unit, but not the title deed, look out for the City's title deed agents visiting your area. Have the following documents ready: the IDs of the owner and spouse (if applicable), the marriage certificate (if applicable), and in the event of a death, a death certificate and letter of authority. To verify that the agents are legitimate, contact the Human Settlements call centre on 021 444 0333 (weekdays, 07:30–16:30).

Alternatively, take the documents to your local housing office or the Human Settlements kiosk on the 2nd floor of the Cape Town Civic on weekdays between 09:00 and 12:00.

You may also email title.deeds@capetown.gov.za. Put the erf number and area in the subject line, and the name and surname of the registered title holder, the relevant ID number and unit address in the body of the email.



Got the papers to prove it:

Gertruida Peters was among the Kalkfontein residents who recently received the deeds to their homes thanks to the City's no-cost transfer programme.



City's new Housing Queue goes live

The City has officially launched its telephonic Housing Queue service, providing residents an added dedicated channel to access housing services and information.

Available on 021 444 0333 on weekdays between 07:30 and 16:30, the new contact service offers residents easy access to Human Settlements information, including on housing opportunities, the housing needs register process, eligibility criteria, and application status updates. Customers will also benefit from enhanced support with online applications and public housing queries, as well as updates on City housing projects.

Follow your City on:



www.capetown.gov.za



www.facebook.com/CityofCT



www.x.com/CityofCT



www.youtube.com/cctecomm

KORTLIKS

Die Stad het sy telefoniese Housing Queue-diens bekend gestel. Dit bied inwoners nou 'n bykomende manier om toegang tot behuisingdienste en -inligting te bekom.

Kaapstad pryk boaan *Time Out* se ranglys van die wêreld se beste stede vir 2025. Die Moederstad word hoog aangeslaan vir sy natuurskoon, hoë geluksvlakke onder inwoners, uithalercos, en die tallose onvergeetlike ervarings wat besoekers hier kan hê.

Ná 'n uitgebreide opknapping is Zandvliet-afvalwateraanleg met sy uitvloeiwatervan topgehalte gereed om 'n kernrol te vervul in die Stad se nuwe waterprogram om 'n waterseker Kaapstad te help skep.

Heelparty Kalkfonteiners wat in Stadshuureenhede woon, besit nou ook die titelaktes vir hulle huise as deel van die Stad se unieke gratis oordragprogram. As deel van dié program betaal die Stad die prokureursoordragkoste en die versekering vanaf die verkoopdatum tot en met die registrasie van die eenheid.

KHAWUNDIBALISELE

ISixeko siphehlelele ngokusesikweni inkonzo yaso yoLandelwano lweZindlu ngomnxeba, sibonelela abahlali ngomjelo owongezelelweyo ozinikeleyo wokufikelela kwiinkonzo zezindlu kunye nolwazi.

IKapa lithathe indawo ebalaseleyo kwiHlabathi yeSixeko esiBalaseleyo kwiTime Out kuluhluluka2025. IMother City ifumene amanqaku aphezulu ngobuhle bayo, ulonwabo lulonke kunye nendawo yokutyla ephezulu, enika iindwendwe intaphane yamava abalaseleyo.

Ukulandela uphuculo olubanzi, iziko lokucocwa kwamanzi amdaka eZandvleit kunye namanzi amdaka

acociweyo akumgangatho ophezulu kulindeleke ukuba adlale indima ebalulekileyo kwiNkqubo yaManzi eNtsha yeSixeko nasekuncedeni ekudaleni iKapa elinamanzi akhuselekileyo.

Abahlali baseKalkfontein baphakathi kwabathengi bamva nje beyunithi yokurenta yeBhunga ngoku abaneetayitile zezindlu kumakhaya abo njengexalenye yenkqubo eyodwa yeSixeko yokudluliselwa kweendleko. Le nkqubo ibona iSixeko sixhasa ngemali igqwetha yokudlulisela imirhumo kunye neendleko zeinshorensi ukususela kumhla wokuthengiswa de kubhaliswe iyunithi.

Making progress possible. Together.

City’s switching to smart bills

Come 31 December 2025, the City will no longer send any printed municipal bills via ordinary post. This follows a multi-year paperless billing campaign that has already seen more than 430 000 City customers signing up for emailed bills.

Here’s how
To make the switch to cyber, please send your account number and email address to either Revenue. Eservices@capetown.gov.za or the SMS line 31223 before the end of the year. From January 2026, the City’s call centre will assist account holders who have no email access. To phone the call centre, dial 0860 103 089.

Here’s why
Switching to email delivery offers many benefits. It reduces the risk of non-delivery, makes it easy for customers to keep track of their bills, and gives them quick access to their accounts to use as proof of residence. Moreover, saving on printing and postage makes the City more financially and environmentally sustainable.

* Enter ‘Register for paperless bills’ in the search box on the City’s website. You’ll be directed to more information on the switch to e-bills, including frequently asked questions at the bottom of the page.

PAPERLESS BILLING
REGISTER BEFORE 31 DECEMBER 2025

Simply send an email or SMS.



Why Capetonians can take heart from the latest crime stats

One of our pledges to Capetonians at the start of this term of office was to make Cape Town safer. We cannot call this a city of hope as long as our communities suffer at the hands of criminals, and particularly the gangs and drug dealers who terrorise many of our neighbourhoods.

You probably also know that we have long called for our own municipal officers to be granted powers of investigation so that we can build cases that will see criminals successfully prosecuted and locked up. This devolution of policing powers is a top priority for us. But until that happens – and I am confident it will – we will not sit back and let criminals invade and take over our neighbourhoods.

There are very few substitutes in policing for ‘boots on the ground’ – visible officers deployed to high-crime areas. One way in which we have been able to boost our visible policing is through the Law Enforcement Advancement Programme (LEAP), our partnership programme with Province.

It is one thing to deploy these extra LEAP officers to help the South



A MESSAGE FROM THE EXECUTIVE MAYOR

African Police Service fight crime, but it is quite another to see the results of these deployments reflected in the crime statistics. The recently released figures for October to December 2024 show that our LEAP officers are winning critical battles in the fight against gangs, drugs and firearm crimes.

Arrests for illegal firearms are up dramatically in crime hotspots where we have deployed these officers. Firearm arrests are up by 33% in Mitchells Plain, by 40% in Philippi East, by 70% in Delft, and by a massive 94% in Gugulethu. That’s a

significant number of guns taken off our streets. There is similar good news in terms of arrest numbers for drug offences in our LEAP deployment areas. Drug arrests are up by 43% in Delft, by 62% in Khayelitsha, by 114% in Gugulethu, and astonishingly, by 333% in Philippi East.

Of course, we would love to play a bigger role in securing prosecutions following these arrests through quality investigative police work. Nevertheless, it is still very encouraging to know that our LEAP officers are making such a clear impact. Every gun and unit of drugs taken off the streets makes Cape Town communities safer.

When you add the positive effect of our massive investment in crime-fighting technologies such as gunshot detection, aerial surveillance, drones, security cameras and automatic licence plate recognition, there is no doubt that we are getting maximum value from our limited policing powers. Bit by bit, we are making steady progress towards a safer Cape Town for all.

Geordin Hill-Lewis
Cape Town Mayor

Because you settle, we can serve

We thank every single resident who settles their municipal accounts every month. Income from municipal account payments is the primary funding stream for City services. That is why we have made payment as easy and convenient as possible.

Chop-chop ways to pay

You can pay:

- at any Shoprite, Checkers, USave, Pick n Pay, PEP, Ackermans, Lewis, Top It Up, Woolworths or Spar outlet;
- online at www.easypay.co.za or www.powertime.co.za;
- via your internet banking platform by selecting the City of Cape Town as a bank-listed beneficiary on your bank’s website and using your nine-digit municipal account number as reference; or
- by scanning the QR code printed on your account (enter ‘QR code guideline’ in the search box on the City’s website for a step-by-step explanation if you’re new to code scanning).

* To make payment arrangements, email payment.arrangements@capetown.gov.za. To apply for indigent support, email indigent.relief@capetown.gov.za.

Western Cape dam levels slightly lower this year

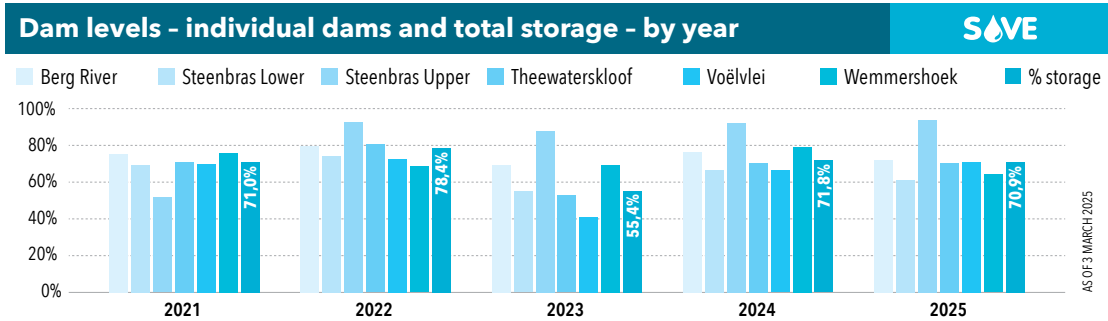
The dam levels for Cape Town have dropped to 70,9%. The City is aiming for an overall usage target of 650 million litres per day – which means Capetonians should try to use less than 105 litres per person per day.

Protect our water resources by following water-wise guidelines. Residents and businesses are reminded that the permanent regulations contained in the City’s Water By-law still apply across Cape Town, regardless of the

restriction level.

Municipal water may be used in gardens only before 09:00 or after 18:00, but never to hose down paved areas.

- Visit www.capetown.gov.za/thinkwater or www.capetown.gov.za/waterregulations to access the regulations.



Water reuse works a treat at recreation facilities

An estimated 2,5–3,5 million litres of drinking water will be saved daily as treated-effluent irrigation connections are commissioned at a number of City recreation facilities across town. The Recreation and Parks Department and the Water and Sanitation Directorate are collaborating to switch City-owned sports fields and other recreation facilities to these new, more sustainable irrigation systems. Some 120 facilities have already been connected, with more earmarked.

Safe and sustainable supply

Treated effluent is wastewater that has been purified at a wastewater treatment works (WWTW), where contaminants are removed before it is safely reused for irrigation and industrial purposes. Through a pipeline network of almost 283 km, treated effluent is supplied from nine City WWTWs, namely Athlone, Bellville, Cape Flats, Kraaifontein, Macassar, Potsdam, Scottsdale, Zandvliet and

Melkbosstrand.

A R65 million City investment in treated-effluent infrastructure includes the upgrade of Bellville pump station and the pipeline to supply Kuils River, the new Scottsdale pump station and phase 1 of its pipeline, as well as the new Zandvliet pump station.

Makes financial sense, too

Treated effluent is available at R7,62 per kilolitre for irrigation at golf clubs,

schools and Recreation and Parks facilities, and R8,71 for commercial and industrial users. This is a fraction of the R35,07 per kilolitre of potable water that commercial, industrial and educational institutions currently pay.

* To apply for treated-effluent supply, email Treated.Effluent@capetown.gov.za. For more information, search under ‘Apply for supply of treated effluent’ on the City’s website.

ENOUGH IS ENOUGH!

Help us catch criminals who demand protection money for your projects.

Phone 24/7:
021 480 7700

Anonymous tip-offs. Rewards offered!

LET’S ACT
LET’S STAND TOGETHER

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CityNews Online is delivered every two weeks and includes recent highlights, service delivery notices, reminders and alerts.

CityNews is distributed as an insert to a number of community papers.

It is also available at City walk-in centres, at City libraries, on PressReader, and at some MyCiTi stations.

If you want it emailed to you, send your email address to: citynews@capetown.gov.za.



KORTLIKS

Ná 31 Desember 2025 sal die Stad nie meer enige gedrukte munisipale rekeninge met gewone pos versend nie. Dit volg na ‘n jare lange veldtog om inwoners na papierlose rekeninge te laat oorslaan. Meer as 430 000 Stadskliënte ontvang reeds hulle maandelikse rekeninge per e-pos.

Een van die Stad se belofes aan Kapenaars aan die begin van die Raad se huidige ampstermyn was om Kaapstad veiliger te maak. Die misdaadsyfers vir Oktober tot Desember 2024, wat onlangs vrygestel is, toon dat ons LEAP-beamptes belangrike oorwinnings in die stryd teen bendes, dwelms en wapenmisdaad behaal.

Ons bedank elke inwoner wat hulle munisipale rekeninge getrou betaal.

Inkomste uit munisipale rekeningebetalings is die hooffinansieringstroom vir Stads-dienste. Dit is waarom die Stad kliënte verskeie maklike en gerieflike maniere bied om te betaal.

Die gebruik van behandelde uitvloeiwatervir besproeiing by ‘n aantal Stads-ontspanningsfasiliteite sal daaglik ‘n geskatte 2,5–3,5 miljoen liter drinkwater spaar. Die departement ontspanning en parke en die direktoraat water en sanitasie werk saam om sportterreine en ander ontspanningsfasiliteite van die Stad na hierdie nuwe, meer volhoubare besproeiingstelsels te laat oorslaan.

Help ons om afpersers by die Stad se bouprojekte vas te trek. Om verdagte optrede aan te meld, skakel 021 480 7700.

KHAWUNDIBALISELE

Ukuqala ngowama31 kweyoMnga 2025, iSixeko sawube singasathumeli nawaphi na amatyala kamasipala aprintiweyo ngeposi eqhelekileyo. Oku kulandele iphulo leminyaka emininzi elikhuthaza ukuthunyelwa kwamatyala engaprintwanga esele libangele ukuba abathengi beSixeko abangaphezu kwama430 000 basayinele ukuba amatyala abo athunyelwe ngeimeyili.

Esinye sezibhambathiso esiye sazenza kubemi baseKapa ekuqaleni kweli thuba lolawulo kukwenza iKapa likhuseleke. Amanani asandul’ ukukhutshwa kweyeDwarha ukuya kweyoMnga 2024 adiza ukuba amagosa ethu eLEAP aphumelela amadabi abalulekileyo namaqela emigulukudu, iziyobisi kunye nolwaphulomthetho lwemipu.

Sibamba ngazibini kubo bonke abahlali

abazihlawulayo iikhawunti zabo zikamasipala nyanga nenyanga. Ingeniso efunaneka ngokuhlulwulwa kwe-akhawunti zikamasipala yeyona nkxasomali iphambili siyisebenzisela ukuhlawula iinkonzo zeSixeko. Yiyo loo nto senze ukuhlawula kwaba lula kangoko kunokwenzeka.

Iilitha eziqikelelwa kwi2,5–3,5 yezigidi zamanzi okusela ziza kongiwa yonke imihla njengoko kugunyaziswe ukuxokonyezelwa kwamanzi acociweyo kumaziko okuzihlaziya eSixeko kuyo yonke idolophu. ISebe lezoLowabo neePaki kunye neCandelo lezaManzi noGutyulo ngentsebenziswano atshintshela amabala emidlalo namanye amaziko okuzihlaziya eSixeko kwezi nkqubo zintsha nezinzileyo zokuncenkceshela. Sincedisise ekubambeni izaphulimthetho ezifuna imali yokhuseleko kwiipprojekthi zakho. Fowuna nanini na kule nombolo: 021 480 7700.



Zandvliet upgrade done, and doing the trick

The City's R2 billion investment in upgrading and refurbishing the Zandvliet wastewater treatment works (WWTW) puts Cape Town ahead of future challenges, having enhanced wastewater treatment capacity and efficiency considerably.

The project, completed in October 2024, involved improving the plant's conventional activated-sludge treatment module and introducing a state-of-the-art membrane treatment module. This now enables the WWTW to treat wastewater to the highest standards, and has increased its capacity from 72 to 90 million litres per day.

No more compliance complaints

Prior to the upgrade, struggles with ageing infrastructure and capacity overload resulted in only approximately 50% compliance with the facility's licence conditions. Since the enhancements, compliance has surged to 90%, meeting the stringent national standards.

A further expansion is already being planned to add another estimated 60 million litres of capacity per day. Construction is anticipated to start in 2034/35.

Ever closer to being water-secure

Zandvliet WWTW is a vital link in the City's New Water Programme, particularly future potable water reuse. The high-quality treated effluent from Zandvliet will be transferred to the envisaged Faure New Water Scheme. There, an advanced multi-barrier purification process will further treat the water to drinking-water standards before blending it with dam water. After undergoing even more treatment at the existing Faure water treatment plant, it will be blended into the water supply system for distribution.

This will augment Cape Town's drinking-water supply by 70 to 100 million litres per day, keeping Capetonians water-secure despite the unpredictable effects of climate change and drought.

15-year-old MyCiTi growing by leaps and bounds

With MyCiTi's 15th birthday coming up in May, this teenager is experiencing a tremendous growth spurt, mostly to support the roll-out of the south-east route. The route represents the biggest financial investment in public transport by any metro to date, with over R6 billion allocated in the current three-year budget cycle. Here's an overview of current MyCiTi construction across the metro southeast.

MyCiTi construction along Japhta K Masemola Road, from the R300 bridge in the west to just east of the Mew Way intersection, includes road upgrades, road widening and intersection upgrades for improved traffic flow.

Major construction along a 1,7 km stretch of Turfhaal Road (M24), from the M5 intersection in the west to the intersection with Castor and Benona roads in the east, continues. Two traffic lanes are maintained in each direction. The westbound carriageway from Benona and Castor roads to the M5 has been excavated for new layer works to increase the capacity and lifespan of the road. Work will then move to the eastbound carriageway before new bus lanes are built in the road median. The project is scheduled for completion by June 2027.

The construction of the Sky Circle, a freestanding elevated traffic circle at the intersection of Govan Mbeki Road (M9) and Jan Smuts Drive (M17) in Lansdowne, is just beyond halfway. Underground services have been relocated and the eastern and western ramps built for this first-of-its-kind structure. Construction of the overhead bridge pier is next.



Ja, Kuyasa's busing again: Repairs and upgrades to the completely stripped and vandalised Kuyasa MyCiTi station in Khayelitsha have been completed. The station now again offers commuters and residents safe and easy access to reliable transport.

The intersection will be converted into a temporary traffic circle, which will keep traffic moving and also serve as an island for the crane required to build the overhead structure.

A bridge is being built over the intersection of Duynfontein Road and Govan Mbeki to give MyCiTi buses priority

over other traffic at the intersection. Bridge piers are complete on the eastern side, and precast beams are being manufactured. Once the bulk water main relocation is complete, it will free up space in the median for piling and support operations to start on the western side. The envisaged completion date is the end of 2026.

The relocation of underground services on Govan Mbeki Road, between Heinz Road and NY72, is progressing well. Some 4 km of bulk water main is being moved to the side of the road to accommodate the planned MyCiTi lanes. Once done, the general traffic lanes will be reconstructed and the bus stops, new traffic signals and cycling and walking lanes built. The provisional completion date is January 2027.

With work continuing on the northbound carriageway of AZ Berman Drive, the median is being used to serve north-travelling traffic. In the afternoons, a northbound lane at Highlands and Morgenster is opened to southbound traffic travelling from the R300 to AZ Berman. Similarly, one southbound lane is opened to northbound traffic in the mornings. This will continue until at least April 2025, when the system will switch around to allow for work on the southbound carriageway. After 12 months, work should start moving to the median for construction of the dedicated bus lanes.

Finally, the construction of two bus depots at the intersection of Spine Road and Mew Way is 80% complete and will be done by mid-2025.

Have your say on Spine Road corridor plan

To guide sustainable development along the Spine Road development corridor, the City and its residents and businesses need to agree on a spatial vision that will support economic growth and improve mobility, sustainability and climate resilience in the area. Such a vision is proposed in the local spatial development framework for the corridor, which is now available for inspection and comment.

The corridor comprises the section of Spine Road from before the intersection

with Japhta K Masemola Road in the east to the intersection with Mew Way in the west. Also included are the areas adjacent to this major route, such as Ilitha Park, Eyethu, Khaya, Ekuphumleni, Mandela Park and Sabata Dalindyabo Square.

The area has some challenges, including safety and security issues, traffic congestion, land invasions, fragmented urban development, and a lack of cohesive planning. Yet key opportunities have also been identified

to maximise the corridor's potential to support sustainable growth and improve people's quality of life.

- How to comment:**
- Go to www.capetown.gov.za/haveyoursay/.
 - Email SpineRoad_LSDF@capetown.gov.za.
 - Hand-deliver to the subcouncil 10 office in the training centre at 1 Phendula Crescent, Eyethu, Khayelitsha.



Be part of Spine's future success: By commenting on the draft spatial plan for the Spine Road development corridor (outlined in yellow above), residents and businesses can help steer development along this major route towards success.



Beacon Valley park now bright and beckoning

The City and the local community of Beacon Valley have worked together to refurbish Muurbal Street Park. The nearly R1 million investment has improved the area's recreational offerings and enhanced community facilities.

The park now boasts active spaces for gym activities and play, as well as seating areas for relaxation. Exciting new features include recreational equipment for children and families, reinforced fencing, a new tarmac walkway, and comfortable park furniture. Among the enhancements made to the multipurpose court are gym equipment bases, line markings, and combination posts. Newly planted trees will provide shade and enhance aesthetics.

The City will employ a Park Buddy to manage the upkeep of the park. The facility is open from 08:00 to 18:00 daily.

KORTLIKS

MyCiTi beleef sterk groei, meestal ter ondersteuning van die nuwe roete tussen die suide en ooste van die metro. Dié roete is die grootste finansiële belegging in openbare vervoer wat enige Suid-Afrikaanse metro tot nog toe gemaak het: Meer as R6 miljard is in die huidige begrotingsiklus van drie jaar daaraan toegeken.

Die R2 miljard wat die Stad in die opknapping en vernuwing van die Zandvliet-afvalwateraanleg belê het, maak Kaapstad nou slaggereed vir toekomstige uitdaginge. Afvalwaterbehandelingsvermoë en -doeltreffendheid is aansienlik verbeter.

Om volhoubare ontwikkeling langs die Spineweg-ontwikkelingskorridor te rig, moet die Stad en sy inwoners en sakesektor oor 'n ruimtelike visie ooreenkom wat ekonomiese groei in die gebied sal ondersteun en mobiliteit, volhoubaarheid en klimaatsveerkragtigheid sal verbeter. 'n Voorgestelde visie is nou beskikbaar vir kommentaar.

Die Stad en die plaaslike gemeenskap van Beacon Valley het saamgewerk om Muurbalstraatpark op te knap. Danksy die opknapping van byna R1 miljoen het die inwoners nou beter ontspanningsgeriewe en gemeenskapsfasiliteite.

KHAWUNDIBALISELE

IMyCiTi ijongene nokukhula okumangalisayo, ubukhulu becala ixhasa ukukhutshwa kwendlela esemzantsi mpuma. Indlela imele olona tyalomali lukhulu lwezimali kwizithuthi zikawonkewonke ngaye nawuphi na umasipala ombaxa ukuza kuthi ga ngoku, ngaphezulu kweR6 yeebhiliyoni ezabiweyo kuhlalo lwabiwomali lweminyaka emithathu.

Utyalomali lweSixeko lweR2 zeebhiliyoni ekuphuculeni nasekuhlaziyeni iindawo zokucocwa kwamanzi amdaka (WWTW) eZandvliet lubeka iKapa phambili kwimingeni yexesha elizayo, iphucule kakhulu umthamo wokucocwa kwamanzi amdaka nokusebenza kwawo.

Ukukhokela uphuhliso oluzinzileyo ecaleni kwepaseji yophuhliso lweSpine Road, iSixeko kunye nabahlali kunye namashishini aso kufuneka bavumelane ngombono wendawo oza kuxhasa ukukhula koqoqosho nokuphucula ukushukumiseka, uzinzo kunye nokomelela kwemozulu kulo mmandla.

ISixeko kunye noluntu lwendawo yaseBeacon Valley basebenze kunye ukulungisa nokuphucula amaziko oluntu.

Assistance for ECD centres continues

Last year, the City's Social Development and Early Childhood Development Directorate facilitated training opportunities for nearly 1 700 early childhood development (ECD) practitioners, with more training planned for 2025.

ECD centres play a vital role in our children's future wellbeing and success. Since little ones' cognitive, emotional and social abilities are shaped in those early foundational years, investing in ECD is key.

Yet ECD centres also face many challenges, not least complying with the requirements to register with Province and gain potential access to funding. This is why the City offers training to help these facilities meet all legal health and safety requirements, as well as to promote ECD staff growth and development. Training covers topics such as hygiene, waste management and food preparation, mental health, emergency preparedness and response, first aid, and education around the provisions of the Children's Act.

** For more information about ECD training and other support available in Area East, dial 021 444 5057 or email RudiLeigh.Eksteen@capetown.gov.za.*



Equipped to care: Early childhood development (ECD) practitioners receive first-aid training at one of a range of City-facilitated training opportunities last year. The training helps ECD centres meet health and safety requirements for registration with Province.

Cape Town food handlers: Be smart, get certified

November and December 2024 saw a marked increase in public queries around food matters in the wake of the national introduction of mandatory registration for spaza shops. Beyond spaza shops, however, any person or premise handling food for public consumption in the Cape Town area must possess a valid certificate of acceptability issued by the City.

Between 15 November and 31 December 2024, the City received 6 510 applications for certificates of acceptability (COAs) from spaza shop owners, mostly from Khayelitsha, Mitchells Plain, Strand and surrounds.

COA, or say 'ciao' to your chow

Yet any premises handling food must obtain a COA certifying that they comply with national hygiene and food safety standards. 'Food premises' are any building, structure, stall or other similar structure (including caravans, vehicles and stands) used for or in connection with the handling of food. 'Handling', in turn, includes food manufacturing, processing, production, packaging, preparation, keeping, offering, storing, transportation or display.

The certificate must be visibly displayed, and customers are encouraged to verify this before making food purchases.

To apply for a COA, register as a business partner on the City's e-Services portal, where applications can be made online under the Environmental Health Services link. There is no charge.



** Report concerns or complaints about food health and safety to your local Environmental Health office or clinic, or to the City's call centre on 0860 103 089.*

No such thing as 'expired food' ...

The current national labelling regulations contain no provision for 'expired food', so using this term is technically incorrect. Instead, the date markings that must by law be applied to all food labels are as follows:

- 'Best before' applies to shelf-stable foods that do not require refrigeration (canned goods, rice, pasta, cereal, biscuits).
- 'Sell by' is the date by which an item should leave the store to give the consumer reasonable time to use the product at home.
- 'Use by' is the most critical date and generally applies to meat, dairy or any other perishable product.

Items that are sealed and do not require refrigeration could still be safe to use after the 'Best before' date, but the nutritional value may diminish. However, perishables and cold-chain goods should never be sold past the 'Use by' dates.

Streetlight fixes (still) sky-high

City teams have again been busy attending to many thousands of streetlight service requests, including in Khayelitsha. While in an Eskom supply area, Khayelitsha's streetlights, including the high-mast lights, are the City's responsibility to maintain and repair.

By far the greatest causes of outages in this area are illegal connections, theft and vandalism. Often, infrastructure is stripped and vandalised again within hours of being fixed. This ongoing trend undermines efforts to improve public safety and places a significant burden on City resources.

Do your bit to keep 'em burning

Log streetlight and other electricity faults via the City's online service request platform, call centre, or the dedicated electricity faults line at 060 018 1505 (SMS or WhatsApp only). Report acts of vandalism or suspicious behaviour to the City's Public Emergency Communication Centre at 021 480 7700.



Not to be made light of: While maintaining Cape Town's more than 245 000 streetlights, including high-masts, is a City responsibility, the public money that has to be spent fixing and re-fixing stripped and vandalised streetlights is a cost that Capetonians can ill afford.

New sanitation tech put to the test

A pilot installation of a new Clear Enviro Loo toilet system in Nyakathisa and Masincedane informal settlements aims to provide dignified sanitation through a self-sustainable full-flush toilet.

The system operates entirely off-grid, using a combination of wind and solar energy. Wastewater is processed through a closed-

loop on-site treatment plant, with the recycled water used for flushing. An on-site general plant assistant appointed from the local community will work alongside janitors to ensure cleanliness and upkeep.

The system will be piloted in another three informal settlements. If successful, it will be rolled out to informal settlements across town.



New-look loos: The Clear Enviro Loo full-flush toilets, being piloted in selected informal settlements, use wind and solar energy, taking the system completely off-grid. Recycled wastewater is used for flushing.

KORTLIKS

Die Stad het tussen 15 November en 31 Desember 2024 altesaam 6 510 aansoeke om aanvaarbaarheidsertifikate van spazawinkeleienaars ontvang. Die meeste aansoekers was in Khayelitsha, Mitchells Plain, die Strand en omgewing.

Spanne is steeds hard aan die werk om duisende straatligterstelversoeke te hanteer, onder andere in Khayelitsha. Hoewel Khayelitsha 'n Eskom-voorsieningsgebied is, is die herstel en instandhouding van straatligte, wat hoëmasligte insluit, die Stad se verantwoordelikheid.

Die Stad se direktoraat maatskaplike en vroeëkindontwikkeling (VKO) het in 2024 opleidingsgeleenthede vir bykans 1 700 VKO-praktisyns gefasiliteer. Verdere opleiding word vir 2025 beplan.

'n Proefinstallasie van 'n nuwe Clear Enviro Loo-toiletstelsel in die informele nedersettings Nyakathisa en Masincedane beoog om waardige sanitasie te voorsien in die vorm van 'n selfonderhoudende volledige spoeltoilet.

KHAWUNDIBALISELE

Phakathi komhla we15 kweyeNkanga kunye nowama31 kweyoMnga ngo2024, iSixeko safumana izicelo ezingama6 510 zezatifikethi zokwamkelwa (COAs) koosomashishini beevenkile ezincinci, ubuninzi ingabaseKhayelitsha, eMitchells Plain, eStrand kunye nakwiindawo ezingqongileyo.

Amaqela eSixeko aphinde axakeka ejongana namawakawaka ezicelo zenkonzo yezibane, ukuquka iKhayelitsha. Ngeli lixa iyindawo kaEskom yokubonelela, izibane zaseKhayelitsha, kuquka nezibane eziphezulu, luxanduva lweSixeko ukuzigcina nokuzilungisa.

Kunyaka ophelileyo, iCandelo loPhuhliso lweNtlalo leSixeko kunye neCandelo loPhuhliso lwaBantwana abaQalayo liququzelele amathuba oqeqesho kubasebenzi abaphantse babe li1 700 abangamagcisa ophuhliso lwabantwana abasaqalayo (ECD), noqeqesho olongezelelekileyo olucwangciselwe unyaka ka2025.

Ufakelo olulingwayo lwenkqubo entsha iClear Enviro Loo eNyakathisa naseMasincedane kummandla wamatyotyombe ijolise ekuboneleleni ngogutyulo olusesidima ngendlu yangasese egungxulwayo ezinzileyo.

CITY OF CAPE TOWN AND AREA EAST CONTACT DETAILS

Accounts and general enquiries
Tel 0860 103 089 (option 1)
Fax 0860 103 090
Email accounts@capetown.gov.za
..... contact.us@capetown.gov.za

Alcohol and drug helpline (24/7)
Tel 0800 HELP 4 U (0800 435 748)

Anti-corruption and fraud hotline
Tel (anonymous, toll-free) . . 0800 323 130

Cable theft
All-hours tel 0800 222 771

Public transport (toll-free)
Information centre 0800 656 463
Dial-a-Ride 0800 600 895

Drought and water
www.capetown.gov.za/thinkwater

Report and track faults
www.capetown.gov.za/servicerequests

e-Services
www.capetown.gov.za/eServices

Contact the City
www.capetown.gov.za/contacts

Budget
www.capetown.gov.za/budget

Tariffs
www.capetown.gov.za/tariffs

Policies and by-laws
www.capetown.gov.za/policies

Council matters
www.capetown.gov.za/council

AREA EAST CONTACT DETAILS

Tel 021 400 2358
Cape Town Civic Centre, 12 Hertzog Boulevard, Cape Town

Subcouncil 8
Tel 021 850 4150
Municipal offices, cnr Fagan Street and Main Road, Strand

Subcouncil 9
Tel 021 444 3715
Site B Khayelitsha Shopping Centre, Khayelitsha

Subcouncil 10
Tel 021 444 0196
Khayelitsha Training Centre, cnr Lwandle Road and Phendula Crescent, Khayelitsha

Subcouncil 14
Tel 021 400 2345
Municipal offices, cnr Van Riebeeck Road and Carinus Street, Kuils River

FOR EMERGENCIES CALL
021 480 7700
FROM ANY PHONE OR
107 FROM A LANDLINE

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